

Refund Policy

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ORDER CANCELATION AND REFUND

If the Ordering Party does not accept the portrait draft, he has the right to resign from the purchase - he will then receive a 100% refund within up to 3 business days.

Please note that the Ordering Party does not have the option to cancel the order and, therefore, demand a refund of the incurred costs once it accepts the portrait draft. Pursuant to point 3 of Art. 38 of the Act on Consumer Rights (Polish law), you cannot withdraw from a distance contract in the case of contracts in which the subject of the service is a non-prefabricated item, manufactured according to the consumer's specifications or serving to meet his individual needs.