

Terms & Conditions

www.picassa.net

HOW TO PURCHASE/ORDER

To place an order, please make a purchase at www.picassa.net/shop, select the product, and then pay using a payment card (debit or credit card).

PAYMENT AND DELIVERY TIME

The order is processed after the payment is received and at least one photo of the person/couple/pet that is to be included in the portrait is sent.

The waiting time for the order is:

- 72 hours to receive **the initial portrait design**
- 3-4 business days to receive **the final portrait** if the previously sent preliminary design has been accepted by the Ordering Party.

The waiting time for implementation may be longer if the Ordering Party sends a photo that is not sufficient to create a portrait (blurred, poor quality, etc.). In such a situation, the Ordering Party will be asked to send another photo, which may extend the waiting time for the portrait.

INVOICE

The Ordering Party will receive an electronic Invoice (PDF file) within 3 business days after the portrait delivery.

WHAT SHOULD AN ORDER CONTAIN?

The Customer's order for a portrait should include a good quality photo of the person, people or pet that is to be included in the portrait. The Ordering Party has the option of sending a photo of a person/couple/pet for Picassa.net to assess whether it is sufficient to create a project as part of a free consultation before placing the order and paying the fee.

HOW THE PORTRAIT IS SHIPPED

The initial portrait design will be delivered to the Ordering Party to the e-mail address provided by him during the purchase as an attachment in the form of a JPG file protected by a watermark.

The final portrait will be delivered to the Ordering Party to the e-mail address indicated during the purchase as an attachment in the form of a JPG file in 300 DPI resolution without a watermark.

The preliminary portrait design therefore differs from the final portrait only in its watermark and resolution.

CORRECTIONS

The ordering party may accept or not accept the initial portrait design. Accepting the initial portrait design means simultaneous acceptance of the final portrait, as they do not differ visually, only the presence of a watermark and resolution.

The ordering party has no right to make his own corrections and suggestions.

ORDER CANCELATION

If the Ordering Party does not accept the portrait design, he has the right to resign from the purchase - he will then receive a 100% refund within up to 3 business days.

Please note that the Ordering Party does not have the option to cancel the order and, therefore, demand a refund of the incurred costs once it accepts the portrait design. Pursuant to point 3 of Art. 38 of the Act on Consumer Rights (Polish law), you cannot withdraw from a distance contract in the case of contracts in which the subject of the service is a non-prefabricated item, manufactured according to the consumer's specifications or serving to meet his individual needs.

PLEASE PLACE YOUR ORDERS CAREFULLY AND AFTER READING MY PORTFOLIO CAREFULLY

Placing and paying for an order constitutes acceptance of the above regulations.